Cambridge City Council's magazine for residents

TTUMN 202

Community Wealth Building

A new way to address poverty and inequality in Cambridge

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Tuesday 5 November Midsummer Common

A new vision for the council

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TRUSTMARK

Which?



Thanks for responding to our survey on the future of local government



Across the summer we invited residents to share their views about the current structure of local government in the Cambridge area, and how it could potentially be improved.

Hundreds of people and local organisations took part in our online survey, sent in their opinions and attended two public events at The Guildhall - so a big thank you to everyone who took part.

We asked people questions like:

 Do you support the current arrangements with two tiers of local government (Cambridge City Council and Cambridgeshire County Council) plus other public bodies like the Combined Authority and the Greater Cambridge Partnership also responsible for different functions?

- How well are the arrangements working and how could they be improved?
- Should a 'unitary authority' one council responsible for all the services provided by the city and county councils – be considered? We are currently analysing all the responses we received across the summer, and are preparing a report for city councillors to discuss in November, who will then consider whether fuller discussions should take place with other councils in Cambridge and with the government on any potential changes to the current system.

Look out for more information soon on the council website cambridge. gov.uk or in future issues of Cambridge Matters.

Romsey by-election

On Thursday 12 September, a by-election took place in Romsey ward following the resignation of former councillor Mairéad Healy.

Beth Gardiner-Smith, of Labour, (pictured) has been elected as the new councillor for Romsey ward.

If you'd like to get in touch with your ward councillor visit cambridge.gov.uk/councillors or phone 01223 457000 to find out their contact details.



How to contact Cambridge City Counci

It's often easier to contact us online, at a time that suits you. You can complete a short form to report things like flytipping - cambridge.gov.uk/reportflytipping, a missed bin collection - cambridge.gov. uk/report-a-missed-household-bin-collection, or a change in your circumstances affecting your benefits or Council Tax - cambridge.gov.uk/online-accounts

k

▶ cambridge.gov.uk

C 01223 457000, Monday to Friday, 9am to 5.15pm 📞 0300 3038 389, for emergencies outside of office hours

Appointments are available for customers who have queries which cannot be resolved by telephone or online. Call us for help.

Appointments are available 9am to 5.15pm, Wednesday to Friday, at our Customer Service Centre at Mandela House, 4 Regent Street, Cambridge, CB2 1BY.

Please note that we no longer operate customer services from the Guildhall.

Cambridge Matters

Support for people living with disabilities in the city

According to the 2021 Census, 16.7% of people in Cambridge have a long-term health problem or disability that limits their day-to-day activities, which is identified as a disability in the Equality Act 2010. Cambridge City Council provides a range of support for people with disabilities. You can find out more about the support available on our website: **cambridge.gov.uk/support-for-disabled-people**

Access to and within the city centre

availability of Changing Places

toilets that are fully accessible.

support rails and space for a

wheelchair either side. These

private rooms have plenty of

space for carers and a height-

hoist too. There are Changing

Places toilets at Clay Farm,

Hinton Hall.

for this support.

Drummer Street and Cherry

The council employs an

Access Officer who can give

help and advice on the disability

aspects of the Equality Act 2010

to businesses and individuals.

This can be on legal, technical,

or practical issues. Please email:

Markj.taylor@cambridge.gov.uk

i For more information

about Taxicard visit

cambridge.gov.uk/taxicard

or phone 01223 457000

i For details of Shopmobility

visit cambridge.gov.uk/

shopmobility or phone

01223 457452

adjustable changing bench and

These are peninsular toilets with

The council runs its Taxicard scheme to help disabled people who live in Cambridge and have a low income to pay for taxi journeys. This reduces barriers to getting around.

When you join the scheme, we will give you vouchers worth up to £160 for each year. The value of the vouchers will reduce if you join the scheme partway through the year.

These vouchers are redeemable on Cambridge Dial-a-Ride – a charity providing community transport to people finding it difficult to access transport due to a disability, a long-term health condition or older age. We are currently receiving applications for 1 April 2024 to 31 March 2025. To qualify, your Council Tax must be payable to Cambridge City Council.

For people needing help getting around once in the city centre, we provide the Shopmobility service at the Grand Arcade and Grafton East car parks where we can provide you with an electric scooter or wheelchair. We have limited amounts of some equipment, so we recommend that you reserve your equipment in advance.

We have also been increasing

British sign language interpretation



The council provides British Sign Language (BSL) interpretation to support people to access its services. We use SignLive services to support BSL users to get in touch with the Customer Service Contact Centre by phone. You can access the free SignLive app on your smartphone or tablet. If you prefer, you can access the service on your computer: **signlive.co.uk**

Adaptations to your home

Cambs Home Improvement Agency (HIA) provides Disabled Facilities Grants of up to £30,000 to carry out adaptation works for disabled people.

Adaptations can include accessible kitchens, ramps, level access, over-the-bath showers, stairlifts and even small extensions to enable ground floor living.

Disabled Facilities Grants are means tested and sometimes a contribution from a householder would be needed for work to be undertaken. The staff at the HIA will help you apply for a grant, design the works, appoint a contractor and oversee the work to completion while liaising with Occupational Therapists and builders as needed. Even if you are not eligible for the grant, the HIA can help you.



A separate service exists for council tenants. Adaptations usually require an assessment by an Occupational Therapist – you can contact the county council on 0345 045 5202 to arrange this. The Occupational Therapist will visit you at home and assess your needs and will then write to the HIA requesting any necessary adaptations.

Cambs HIA also has repair grants for home-owners on low incomes.

Find out more about the support you can get from Cambs HIA at cambshia.org or phone 01954 713330

Keeping active

Our exercise referral service is available to help you manage long-term medical conditions or disabilities with a prescriptive activity programme.

Each programme lasts 12 weeks or longer and includes support, assistance and supervision from specialist exercise professionals.

Your tailored programme might include gym-based exercise sessions, exercise classes, or online courses you can follow from home. There is a cost for sessions, except for the free home-based ones.

We also provide the low-cost Invigorate programme of physical activities to improve wellbeing, especially for people



experiencing anxiety, depression or other mental ill health.

For older adults with mobility needs, we provide strength and balance classes across the city at a small cost, in Queen Edith's and Coleridge as well as at Assisted Living Schemes – all of which are available to any Cambridge residents.

- [1] To get in touch about our offer to help you get active visit:
- ≤ sport@cambridge.gov.uk
- cambridge.gov.uk/sport-andfitness

How the council can help you if you're renting privately in Cambridge

Are you a private renter? If so, then there are a number of ways in which the council can support you if you have concerns.

Worried about the condition of your home?

If you have concerns about the condition of your home, you should first speak to your landlord to see how they can address the issue. If they are unable to sort out the issue you can contact our Environmental Health team for support.

Remember, your landlord is responsible for certain things:

- Do you have a working smoke alarm on each floor of your accommodation?
- Are your electrical and gas safety checks done regularly?
- Are you able to heat your home effectively and is it free from damp and mould? We are continuing to work

with local landlords to help them as they support tenants.

Understanding your tenancy agreement

As a private tenant you are entitled to live peacefully in your home – you cannot be forced to leave your home unless your landlord has followed the correct legal procedures.

If you have been served with a notice to leave your accommodation, you are welcome to check with our Housing Advice Service (for free) whether the notice is valid or not. The team will also be able to support you and advise you of your rights.

Do you live in a House in Multiple Occupation (HMO)?

Are you living in a rental property that's occupied by five or more separate tenants sharing kitchen or bathroom facilities? It's probably a licensable HMO.

It's important that tenants living in HMOs are aware of the licensing expectations on landlords, and how correct



licensing better ensures tenants are safer in their homes. You can check whether your accommodation is licensed by contacting our Residential team.

If your landlord is not able to resolve your concerns, you can contact the Residential team for advice and support regarding these and other safety and suitability and HMO licensing issues.

 Please contact us for support with any concerns you may have:
 cambridge.gov.uk/informationfor-private-tenants

env.health@cambridge.gov.uk \$ 01223 457900

Help for households tackling condensation and mould

A build-up of moisture in your home can cause damp and mould problems and could affect your health.

Condensation is a common problem caused when moist, warm air meets a cold surface like a window or external wall. Dampness caused by too much condensation can lead to mould growth on walls, ceilings and furniture.

If mould starts to grow on your walls, you can clean it with an anti-mould cleaner or anti-fungal wash. You will then need to address the cause of the dampness that led to the mould growing.

If you are a council tenant or leaseholder and are affected by condensation, damp or mould in your home, please report it to the council so it can be addressed as quickly as possible – the sooner it is addressed the better.

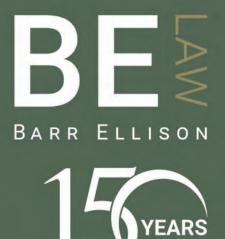
If you are a private tenant, including a Housing Association tenant, you should report

condensation, damp or mould to your landlord. If your landlord is unable to resolve your concerns, you can contact our Environmental Health team and we can support you in making a complaint. Email env.health@cambridge.gov.uk or phone 01223 457900.

with managing condensation and mould in your home check out our quick guide: cambridge.gov.uk/ reducing-damp-inyour-home

For help

For more information:
 condensation@cambridge.gov.uk
 01223 457000



STILL SHINING BRIGHTLY

Barr Ellison Law traces its roots back to 1874 around the time when the electric light bulb was developed.

Our clients have always been at the centre of our 150 year journey, thriving and helping make Cambridgeshire the success story it is today.

We are celebrating our 150th anniversary by supporting the Arthur Rank Hospice, who have played an important part in our city by caring for thousands of people over the past 40 years.

law@barrellison.co.uk #StillShiningBrightly



Community Wealth Building Strategy: A new approach to a fairer Cambridge

We have a vision for a Cambridge where our communities are thriving and empowered, with the support of well-run public services.

This year we have introduced a new Community Wealth Building Strategy which replaces the previous Anti-Poverty Strategy. The new strategy aims to take a broader approach to making Cambridge a more equal place by identifying and addressing the root causes of poverty and inequality and using the council's resources and influence to overcome these barriers, to ensure that all residents can thrive.

It will influence the services we directly deliver, the way we work with partner organisations, and - most importantly - the way we work alongside our residents. Here are a few examples of our aims for the new strategy, and how we're already putting it into action:

Enabling local communities to have a greater say and influence over decisions, services and amenities impacting their lives.

Example: Shaping Abbey - there is more than £100 million proposed to be invested in redeveloping areas of Abbey ward. We aim to make sure everyone who lives in Abbey or who is involved with life there, feels they are an integral part of helping shape the future of their ward. Using local expertise, the community suggested changing the location of the Wellbeing Cabin so that it is closer to the leisure centre to make it more accessible. They have influenced the provision of sports and recreation facilities across Abbey, from the type of sport available to how they will be used, specifically to support the aspirations of young people. They have also championed new ways to engage with young people to make sure their voices are heard during this process.



Looking at how council buildings, and assets can be used differently by the community, start-up companies, and social enterprises.

Example: We have commissioned research which seeks to unpick the barriers experienced when leasing vacant space on the high street on a short-term basis. Overcoming the barriers would mean the space isn't left vacant and more organisations like small local businesses, artists or social enterprises can use the space at a reduced rent, introducing more opportunity and variety to the high street for local people to enjoy.

Considering how the council's money, staff and connections can make our community stronger.

Example: Our Community Grants are being reviewed, as a response to community groups' requests. As part of the review, the upper limit on smaller grants has been increased to £5,000 and there are now two opportunities to apply for smaller grants during the year. The grant priorities are being reviewed to ensure they fund activities which have the greatest impact. Recipients of the largest grants such as Citizens Advice Bureau (CAB) are trialling multi-year funding. This makes the application process easier so they can concentrate on delivering vital services such as providing advice on benefits and housing options to residents in the city who are most in need.

Using our spending power to help reduce social, economic and environmental issues in the city through social value commitments in contracts.

Example: Including social clauses in contracts to commit contractors to deliver activities like:

- planting new trees across the city and to using 100% electric vehicles when delivering their services to improve air quality
- employing apprentices to boost knowledge, skill and employment in the city
- investing in community initiatives through event sponsorship, career talks and support to local schools and colleges and making donations to local charities.



Working together with other larger organisations to tackle local issues because no single organisation can tackle them alone.

Example: We've supported the establishment of Greater Cambridge Impact – a new £10million investment Fund which will support transformative projects that tackle inequality in our community which can't be solved by one organisation and needs long term, innovative approaches. The fund will do this by:

- collaborating with the community and voluntary sector to understand need and capacity to deliver in the city
- working with Innovate Cambridge to establish ways in which local entrepreneurs and founders can pledge funding to the cause
- seeking investment from the Cambridgeshire and Peterborough Combined Authority, philanthropists and, institutional and social impact investors.

Building knowledge, skills and opportunity in communities, so they can design and develop solutions to the issues they face, moving away from council-led solutions.

Example: 'Abbey in Action' is a project developed by the local community whereby ten community members are being paid to train as community activists and to recruit more community members to identify issues and change elements of where they live. It empowers communities to make decisions for their local area and

- To find more about the Community Wealth Building or to access the strategy, please visit:
- cambridge.gov.uk/communitywealth-building

develop community resilience.





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Carl Atkins, former patient.



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East Anglian Air Ambulance

A summer of play, fun and going for gold



This summer, we delivered a programme of free activities and events for children and their families which took place across multiple locations in the city, including community centres and open spaces.

On 7 August, we marked National Playday 2024 by hosting a number of events including a Lego club, art workshops for the whole family, including SEND friendly art activities, and a 'pop up' event with messy play, arts, races, gaming, crafting and more.

National Playday aims to highlight the importance of play for children. Play can help children to explore, create, communicate, express emotions and learn new skills.

Over the course of the summer holidays, we also hosted Active Families events. They were a great success, bringing a myriad of sporting activities to different parks across the city on Tuesdays. To celebrate the Olympic and Paralympic summer games, families got to take part in a wide variety of free activities from table tennis to skateboarding, bouldering, curling, golf, archery, football, tennis and more. Children collected stamps for participating in each activity and received a gold medal for trying six different activities. With the emphasis on giving it a go, rather than competing, children and adults alike were able to take part in activities together.

Both the Mayor of Cambridge, Cllr Baiju Thittala and the Deputy Mayor, Cllr Dinah Pounds attended some of the Active

One attendee who visited the Coldham's Common event shared, "I really thought it was fantastic fun. My son was very reluctant to go and my daughter is not sporty at all but they had a great time. The staff were very engaged and helpful. Would definitely go again." An attendee at Cherry Hinton said, "[There were] so many activities to do and try out, some we had never tried before like curling. We loved the obstacle course, bouldering and agility buttons! We were very grateful that it was free and numerous attempts could be made on an activity. We could have stayed the whole day!"

Families events. They were great sports and gave some of the activities a try.

With the support of local delivery partners, the Active Families events were a great showcase of the range of activities on offer in Cambridge.

- Make sure you don't miss out on any events and activities taking place in your community and the city:
- cambridge.gov.uk/events-andactivities-in-your-community



Independent Living Service summer party

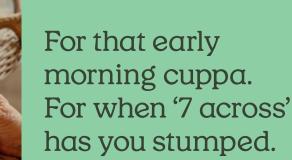
Over 60 tenants from across our Independent Living Service schemes got together at Arbury Community Centre in July.

Partygoers enjoyed live entertainment from a DJ, a freshly made buffet, and a raffle. Most importantly it was a chance for tenants and staff to get

together, dance and enjoy themselves! We really appreciate the support of all the tenants who came along.

 Highlights of the event can be found on our Facebook:
 Cambridge Older People's Housing





For peace. For quiet. For when a custard cream tickles your fancy. For a hand to hold when it all feels too much.

> For when you fall in love, again. For that fit of giggles after a serious chat. For "namaste". For that homely feeling, even though you just moved in.

For every moment, we're here.



hallmarkcarehomes.co.uk



our vision

CAMBRIDGE

6, Cambridge

Residents enjoy a high quality of life and exemplar public services



Decarbonisation and sustainability are central to prosperity



Development is sustainable and inclusive



Democratic accountability is genuine and accessible



Innovation benefits people and planet



Arts, sports and culture are thriving



One Cambridge, fair for all



Cambridge Matters

Improving air quality in the city to support healthier living

Air pollution can have drastic impacts on our health, from respiratory infections to severe and chronic illnesses, that can result in a poor quality of life and lower life expectancy.

In March of this year, the council approved the development of the Greater Cambridge Air Quality Strategy, alongside South Cambridgeshire District Council (SCDC). A joint strategy allows for an integrated approach to minimising emissions and maximising benefits to public health.

We are responsible for monitoring air quality in the city and reporting back to the Department for Environment, Food and Rural Affairs (DEFRA), annually in the form of an Annual Status Report. The report also contains a list of actions taken by the council, Cambridgeshire County Council and other partners to improve air quality.

Here are the key findings of the Annual Status Report for 2023:

- pollutant levels were down in 2023 when compared with 2022 and remain well below pre-Covid levels (2019)
- measured levels of nitrogen dioxide have remained well below annual objective levels for five consecutive years - under advice from DEFRA we will be seeking to revoke the air quality management area (AQMA) this year.

An Air Quality Management Area in central Cambridge was first declared in 2004 due to high levels of nitrogen dioxide that exceeded the national air quality objectives. This allowed us to develop an action plan to improve air quality in this area.

The work of the council and partners as well as local businesses and residents has contributed to this achievement.

The introduction of 30 electric buses onto Park and Ride and city centre routes is likely to have contributed to the enhanced reduction in nitrogen dioxide levels measured on the inner city streets. There is also work being carried out by the Greater Cambridge Partnership, Cambridgeshire County Council and Cambridgeshire and Peterborough Combined Authority to continue enabling the transition from private vehicles to more sustainable forms of transport including improved public transport and active travel.

Increasing uptake of electric vehicles has



also contributed to the reduced tail pipe emissions of nitrogen dioxide. Did you know the ownership of electric vehicles in both Cambridge City and South Cambridgeshire District council is above national average? This is further facilitated by increased deployment of electric vehicle charging facilities.

Another factor contributing to the improvement in air quality is the changes in work patterns following the pandemic which have continued into 2023, leading to reduced peak hour congestion, reducing the chances of high levels of nitrogen dioxide that surpass national objectives.

What's next?

Despite having good air quality levels there is still more work to be done. This year we will be:

- revoking the AQMA and transitioning to the Greater Cambridge Air Quality Strategy which was adopted in 2024
- reviewing the existing Smoke Control Areas (SCA)
- helping you to reduce emissions and minimise personal exposure
- continuing to work in partnership to support the delivery of key infrastructure projects to help the transition to more sustainable forms of travel
- working with Greater Cambridge Planning service to minimise the impact on air quality of developments coming forward over the coming year.

What can you do?

There are simple steps you can take to improve air quality in the city. This can be walking or riding a bike on short journeys rather than using a car or using public transport and working more at home if you can.



Safety advice for e-bikes and e-scooter batteries

There has been another fire caused by batteries from an e-scooter recently in King's Hedges ward, Cambridge.

Since a tragic fire at Sackville Close in King's Hedges ward last year, the council has been working with its partners at Cambridgeshire Fire and Rescue Service to raise awareness of the risk of battery fires to its tenants and to Cambridge residents.

To keep yourself, your family and others safe, please make sure you are taking the following steps:

- Always use manufacturer approved chargers and follow the manufacturer's instructions for charging, storage and maintenance
- Charge batteries while awake and at home
- Do not overcharge batteries
- Store e-bikes/e-scooters in a safe, cool place with a closed door and a smoke alarm if possible
- Buy e-bikes and e-scooters from reputable dealers, and check they meet British or European standards
- Check batteries for signs of damage and replace if damaged
- Do not dispose of batteries in household waste or normal recycling
- Ensure you having working smoke alarms and a fire plan for your home
- Do not attempt to extinguish a fire caused by an e-bike/e-scooter/ lithium-ion battery. Get out, stay out and phone 999.

If you burn solid fuel think about whether you need to burn, and if you do, only burn approved fuels. If you are considering

installing a woodburning stove only install a DEFRA approved stove to minimise emissions.



 Find out more about air quality in the city and what we are doing to improve it on our website:
 cambridge.gov.uk/air-quality

Aiming for a net zero Cambridge

As we continue our journey to a net zero Cambridge and a net zero council by 2030, the council has published its Annual Climate Change Strategy and Carbon Management Plan report.

The report provides an update on the progress the council made in 2023/24 to adapt to and mitigate the impacts of climate change in the city.

Over the last 17 years, emissions in Cambridge have reduced by 44.7%. In addition, the council's own emissions have reduced by 47.6% since 2014/15. This reduction is partly due to steps that the council has taken, including investing in energy efficiency and renewable energy measures in its buildings and, reducing carbon emissions from its fleet vehicles.

However, a significant proportion of the reduction has

been due to the decarbonisation of electricity generation at a national level.

Reducing the council's emissions:

- Generators used at events the council organises in the city's parks, such as the Folk Festival, are now powered by hydrotreated vegetable oil (HVO) instead of mineral diesel. This significantly reduces the carbon emissions produced at these events
- Our fourth electric refuse collection lorry went into service in June 2024. This is part of Greater Cambridge Shared Waste Service's plan to progressively replace the vehicles with electric or low carbon alternatives at the point when they are due for replacement.



Supporting residents, businesses and organisations to reduce emissions:

- A pilot programme to retrofit 50 council owned homes began on Ross Street and Coldham's Grove. Once retrofitted, the homes will all be in line with the very latest in sustainable design. This project will help to significantly reduce energy consumption and carbon emissions, whilst improving home comfort
- The council, in collaboration with other local councils, is supporting small and medium business (SMEs) by offering access to expert advice to develop a practical, tailored net zero road map. As part of this Green Business
 Programme, businesses are able to apply for a capital grant of up to £5,000 to part-fund investment in carbon-saving technology, equipment or improvements.

A home improvement guide to reduce energy usage and increase carbon savings

We've published a simple guide with practical advice for homeowners, landlords, and renters on how to "retrofit" or upgrade their home to improve its energy efficiency.

The guide has been created to cater for the seven most common house types in Cambridge and it provides a comprehensive step-by-step plan on how to upgrade the energy efficiency of your home. It provides both information on low and no cost measures which are possible with a DIY approach, and the deeper retrofit measures which explore

> A GUIDE TO RETROFITTING YOUR HOME

improving the walls, floors, roofs, windows and doors. The free quide is available for

you to download: cambridge. gov.uk/improve-energyefficiency-and-reduceenergy-use-at-home

For more information on home improvements to ensure a warmer winter, improved health, lower energy bills and a reduced carbon footprint contact Action on Energy, a Cambridgeshire Councils partnership. Action on Energy provide advice on energy efficiency measures available, grant funding opportunities and support to find a trusted installer.

 ☑ Find out more about Action on Energy
 ☑ actiononenergycambs.org
 ☑ 01223 457340
 ※ @ActionOnEnergy
 ☑ Action on Energy
 ☑ @actiononenergycambs

Open Eco Homes 2024

The annual Open Eco Homes event in Cambridgeshire is running until 20 October. It will spotlight the future of sustainable living with a particular focus on all-electric homes.

Events are free and open to all and tours and talks are available in-person and online.

Tours are hosted by homeowners who are keen to share their stories and experiences in making their homes more sustainable and the benefits that they have experienced as a result.

They will showcase technologies such as heat pumps, solar panels, home batteries, electric vehicle charging, advanced insulation, draught-proofing, highperformance windows and rainwater harvesting.

This year's talks cover topics from improving the energy efficiency of our historic homes to gardening for a changing climate.



☑ To book and to find out more visit:
 ☑ cambridgecarbonfootprint.org/open-eco-homes
 ☑ fran@cambridgecarbonfootprint.org

I fran@cambridgecarbonrootprint.org

Cambridge Matters Next steps for proposals to transform city's Civic Quarter

Over the summer we have been asking people in Cambridge how you think we could improve the Corn Exchange, Guildhall, Market Square and surrounding public spaces as part of our 'Civic Quarter' project.

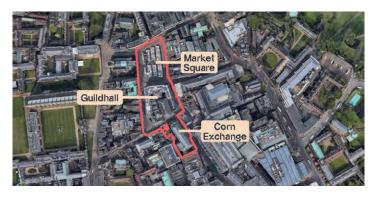
These historic sites, including the buildings, need investment to preserve them. So while we are working on them to ensure their longevity, we also want to make sure we're making any improvements needed to make them fit for a 21st century society. Ultimately, we expect the investment we need to make to save us money in the long term, by reducing our running costs, and creating opportunities for additional income.

The aim is for the new civic quarter area to:

• be a focal point in the centre

of Cambridge that local people can be proud of and which lives up to the city's reputation as a centre of excellence and cultural significance

- attract residents and visitors to spend more time in the Market Square, Corn Exchange, and city centre shops, restaurants and bars
- build on the agreed vision for the Market Square to make it a more accessible, attractive, welcoming, exciting and safe place to visit, shop and gather
- make the Corn Exchange a more modern and appealing venue with updated facilities, while exploring new commercial opportunities and reducing operational costs
- conserve the Grade II listed Guildhall as a net zero carbon building to save running costs, with a welcoming





environment for the public, and fit-for-future working spaces for council uses; while creating new spaces for commercial occupiers in order to increase the council's income to support frontline council services.

From 17 June to 28 July people were invited to take a short survey to tell us what you think should happen to these public buildings and spaces. We received over 900 responses from local people, businesses, market traders, and community organisations. Thank you to everyone who took part.

Next steps for the project

 We will publish a report summarising everything we heard through the summer engagement programme
 Anyone who is interested in finding out more about the project will be invited to attend the Cambridge Civic Quarter Liaison Group meeting. Following the Liaison Group, there will be a meeting for Cambridge Market traders

- The report will be published setting out the latest proposals for the Corn Exchange, Guildhall, Market Square and surrounding public spaces
- The proposals will be discussed by councillors at a public meeting – 'Strategy and Resources Scrutiny Committee' – before a decision is made about whether to take these proposals forward. If approved, further development work would progress beyond 'RIBA stage 2', with further community engagement to take place through the process.

Look out for our annual budget consultation in the autumn to tell us what's important to you

In September we published two reports which together provided an update on the council's finances and set out proposals for how the council can continue its work to modernise – to make service improvements and cost savings.

Due to factors largely outside our control, our operating costs are rising and our income is falling. So the council intends to balance its books by reducing net annual spend by £6 million per annum within the next two years. A lot of progress has been made already, through recent work to modernise how the council operates, which has helped to deliver significant savings. Because of this, we still have the time to take a measured approach to making further savings.

As a council we remain committed to delivering exemplary mandatory services, funding and supporting those services that matter most to our communities.

But we have been doing lots of things in the same ways for decades, so it's right that we continue to review how we work to ensure we make every £1 count.

To guide these decisions, we will be putting forward suggestions on how we could reduce costs and increase income in a public budget consultation in the autumn, so that feedback from you can help to inform our budget-setting process in the new year.



Cambridge Matters Eating for a healthier you and healthier planet

Did you know that what is good for you is typically good for the planet too?

About a third of greenhouse gas emissions are linked to food, including the way food is grown, processed, transported, distributed, prepared and disposed of.

Making sustainable food choices can help to reduce emissions and improve your health. For example you could:

• Eat seasonal foods – seasonal foods often taste better and are cheaper. It is also a more sustainable option and better for the planet as these foods don't typically undergo processes that contribute higher emissions. You can eat more

sustainably by making small changes, such as enjoying strawberries in the summer but reducing them in the winter and enjoying more fruits like apples and pears.

• Eat locally produced foods – eating more locally produced foods is a great way to support local producers, whilst enjoying food that is good for you and the planet.



Check out the Cambridge Sustainable Food Directory to find out more about places in and around Cambridge that have a variety of delicious and sustainable foods on offer: **cambridgesustainablefood.** org/food-directory

- Increase the amount of plant-based foods you eat – whilst a plant-based diet can be more sustainable it doesn't mean you have to cut out meat completely. Simply reducing the amount of meat you eat can make a big difference
- Cut your food waste the average family could save £720 per year by reducing food waste. Cutting down of food waste is not only good for the

planet but it can save you some money. Consider tracking your food waste, pla your meals bef

Bring out your inner chef and try out new recipes: **Biovefoodhatewaste.** com/foods-andrecipes

food waste, planning your meals before you go shopping, storing your food appropriately so that it can last longer and sharing surplus food with friends, family or by using apps like Olio.





Your nearest branch is at **Dobbies Garden Centre**Dunsbridge Turnpike, Royston SG8 6RB | 01763 295300





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New homes for newts at Cambridge Crematorium

The city crematorium which we manage, just off the A14 near Bar Hill, is home to a well-known and monitored population of breeding Great Crested Newts, a protected species.

As part of our Biodiversity Strategy to monitor and enhance wildlife in and around the city, for many years the council has worked with local group, the Cambridgeshire & Peterborough Amphibian & Reptiles Group (CPARG), to monitor the population and manage the site to benefit these and other species.

There are four formal ponds at the crematorium where the newts breed, which look unlikely habitats for the species, since they are steep-sided and concrete lined, but which monitoring shows have been well-liked by them over the years.

After some of the concrete lining previously failed on two of the ponds, we emptied and relined them and they now support a large number of breeding newts. Last winter we emptied and relined the remaining two ponds which were also leaking and had been filled by thick aquatic vegetation.

As Greater Crested Newts are a Protected Species we needed a Natural England Licence to undertake the works to restore the ponds. CPARG worked with council officers to carefully empty the ponds of water and plants during the period when most newts should be out of the pond, hibernating in nearby hedgerows and woodland.



 For more details about how the council is working to improve biodiversity in the city visit:
 cambridge.gov.uk/biodiversity

A few adult newts were found at the time and relocated by licensed handlers to a purpose built hibernaculum made from old paving slabs covered with soil and grass to continue their slumbers.

Meanwhile the team continued

the hard graft of relining, filling

and planting native aquatic plants that the newts use to lay their eggs.

As of earlier this year, it can be reported that the Greater Crested Newt population at the crematorium are enjoying their new surroundings and continuing to thrive there.

Beautification project on Campkin Road

Since 2004, residents have put forward ideas for projects that they would like to see come to life in their communities through our Environmental Improvement Programme.

The programme funds and delivers small-scale projects that make a lasting and noticeable improvement to the city and local areas.

Projects have improved parks





and recreation grounds, as well as landscaped areas and roadside verges.

For one of the recent projects, the council partnered up with On The Verge Cambridge, the North Cambridgeshire Community Partnership and local volunteers for a beautification project on the forecourt of the Campkin Road shops.

The project saw the transformation of two tree beds into vibrant and biodiverse spaces. New flowering shrubs were planted and railings were installed to protect the area of planting.

The green space is now more vibrant, beautiful and pollinator friendly – meaning bees and butterflies get to benefit from it as well as the community.

 Stay up to date with the Environmental Improvement Programme at:
 cambridge.gov.uk/ environmentalimprovement-programme

Calling on the Prime Minister to support Climate and Nature Bill

The council has written to the Prime Minister, Sir Keir Starmer, as well as Daniel Zeichner MP and Pippa Heylings MP to express the council's support for the Climate and Nature Bill.

This came after the council passed a motion at the Annual Council Meeting at the end of May 2024.

The Climate and Nature Bill is aimed at addressing the climate crisis. If the bill is passed it would mean that the UK would be required to achieve specific climate and nature targets.

The bill, which is being championed by Zero Hour, notes that humans have already caused irreversible climate change, with impacts being felt nationally and across the globe.

The council has its own vision for what it would like the city to achieve, most notably

for the city to be net zero carbon by 2030. Tackling climate change is one of the top priorities for the council – in 2019, the council declared a climate emergency.

The council continues to deliver on its Climate Change Strategy (see page 13) as it leads the city's response to climate change with the support of residents and partners. Whilst Cambridge works together to reach its local targets, there is a desire to see more support and stricter policies that guide the nation down the right path to tackle climate change.



Cambridge Matters

Repair, re-use and recycle your electricals

October marks International E-Waste Day and International Repair Day. So how much e-waste is there and how much of it can be repaired?

UK households are some of the most wasteful in Europe when it comes to throwing away e-waste or 'waste electrical and electronic equipment', generating 7kg more than the EU average per person. In Cambridge around 240 tonnes of small electrical items are thrown away in black or blue bins each year – but they should never be put in either bin.



Since introducing dedicated pink recycling banks for small e-waste in Cambridge and South Cambridgeshire, in 2023, we have collected 59 tonnes of e-waste – nine times more than previously. However, this is still only 12% of what is thrown away, and recent research in London found over a third of electrical items put into designated recycling banks still worked and could be re-used.

So what should we be doing with our unwanted electricals?

Avoid 'fast tech': choose durable items where possible, avoiding low-quality products which break quickly or are seen as disposable, such as free headphones, mini fans and toys.

Buy pre-loved: next time you need a gadget or appliance, check pre-loved options in your local charity shop or online. British Heart Foundation on Newmarket Road sells a wide range of appliances from lamps to washing machines.

Donate: most charity shops are now able to test and re-sell small electrical items that are in working order. Check with your local shop before donating.

Repair: it's possible to repair more small

small electrical items than you might expect – for example, 62% of broken toasters are repairable. While there are plenty of repair services for smartphones



you may need help from experienced volunteers for other items. Find your next local Repair Café event where you can get just that:

cambridgecarbonfootprint.org

Recycle: pink banks are not the only places you can recycle small e-waste. All large Household Recycling Centres in Cambridgeshire can accept them, and shops like supermarkets and department stores must accept your old appliance for recycling if you are buying a similar new one from them. Some like Curry's and B&Q will recycle small e-waste without the need to buy.

Remember to recycle small household batteries by putting them in a small sealed bag and leaving it on top of the lid of any of your household wheelie bins. You can also take batteries and vapes to supermarkets and other

shops that sell

Increasingly, hidden batteries inside electronics cause fires in bin lorries after being crushed. As well as fire risks, valuable resources like precious metals are lost.

them, for recycling. Find locations to drop off small electrical items, vapes or batteries for recycling at: recycleyourelectricals.org.uk

Do we need a fashion revolution?

British shoppers buy more clothes than any others in Europe, so with fashion contributing up to 10% of global emissions, is it time for a revolution in the way we dress?

Some brands have introduced 'sustainable' lines, featuring recycled materials or lower-carbon manufacturing. But with the average Briton's wardrobe containing over 50 unworn items it's clear these won't solve the problem alone, even if their environmental claims stand up.

Tackling over-buying of new clothes is key to reducing their impact not only on emissions, but on water and land use. Making a single pair of jeans uses 10,000 litres of water and cotton crops cover 2.5% of the world's farmland.

What can we do? Rent your clothes: hiring clothes is no longer just for weddings, there are a

growing number of high street (e.g. John Lewis) and bespoke names (e.g. Hirestreet) offering affordable ways to borrow everything from high fashion to smartcasual. If renting replaced 10% of new purchases every year, it could save 160,000 tonnes of CO2 emissions in the UK.

Get swapping: with all those wardrobes full of unworn or unloved clothes we could be shopping in each other's closets instead of buying new. That's the idea behind a 'Swish' party. People bring unwanted clothes, volunteers sort them, then people are free to browse and take home anything they like – usually for free. You can borrow a Swish Kit to put on an event in your community from Cambridge Carbon Footprint.

Mend it: extending the life of clothes by just nine months could save £5 billion in resources. Taking a little time to fix dropped hems, darn holes or sew on a



button can make a big difference. For those of us who don't have these skills, volunteers at your local Repair Café will be happy to help – find events at:

Cambridgecarbonfootprint.org Buy pre-loved: as well as apps like Vinted and Depop or websites like eBay and Etsy, there are plenty of local options. Cambridge has many charity shops and several vintage clothes shops, including Jemporium, Cambridge Market Retro and The Serpentine Swap.



Your library offers more than you might think

Cambridgeshire Libraries are open to everyone. It's free to join. We welcome you to browse and borrow our collection, access our PCs and Wi-Fi for free and use our space to study, meet, share or just relax. We run events and activities, many free or at low cost. You can borrow from our wide range of eBooks, eAudio, eMagazines and eNewspapers, from home or on the go. With your library membership you can also access a wide range of free online resources.

Libraries provide many resources, including large print and audiobooks for blind and partially sighted people, free ferrule replacement for walking-aid users, and dementia resources. We provide information about local services and groups. We're an accredited Carer Friendly and Libraries of Sanctuary service, and we can signpost to appropriate additional support.

Some of our libraries offer one-on-one sessions with our Digital Buddy volunteers. You can also borrow a laptop, tablet or MiFi device and use it at home, and get a free data SIM if you're 18+ and on a low income.

If you can't get to a library, you can use the Mobile Library Service near you or apply for the Library at Home Service.





Connecting with others, getting active, learning a new skill, being creative, seeking professional support, exploring the outdoors, volunteering – all these things (and more) can improve wellbeing. However it isn't always easy to know what is on your doorstep or to feel comfortable trying something new.

How Are You Cambridge is a website that brings together activities going on in your local community that can give your wellbeing a boost, plus information if you need professional or specialist support.

The website includes photos, videos and detailed information about what you can expect when you go along to something for the first time. It is divided into different categories so you can easily find things suited to your interests or age group, for example activities for older adults.



Visit: www.HAYCambridge.co.uk Follow on Facebook: @HowAreYouCambridge

If you run a group or activity and would like to talk to the team about being featured on the website email HowAreYou@cpft.nhs.uk or visit www.HAYCambsPboro.co.uk/join-us.

Supported by Cambridgeshire County Council

Point the camera on your phone here for support and activity ideas



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By Colin Swash The Big Olive. Athens. Before B.C. existed. The populists are on the rise and they're looking for a scapegoat. Sound familiar? Any old goat will do. Enter Socrates.

TUE 01 - SAT 05 OCTOBER AT 7.45PM

Cambridge University Amateur Dramatic Club present

Manoeuvring the tense racialised backdrop of mid-20th century Pennsylvania, Fences has often been lauded by critics as the gem in August Wilson's 'The American Century Cycle TUE 22 - SAT 26 OCTOBER AT 7.45PM

SAT 26 OCTOBER AT 2.30PM

Cambridge University Musical Theatre Society present SISTER ACT

By Alan Menken, Glenn Slater, Cheri Steinkellner and Bill Steinkellner TUE 05 - SAT 09 NOVEMBER AT 7.45PM SAT 09 NOVEMBER AT 2.30PM

CUADC and Cambridge Footlights present

SNOW WHITE By Lizzy Riley and Alice Roberts

Mirror, mirror, on the wall...what's the best pantomime of all? Don't miss this year's CUADC/Footlights Pantomime: Snow White! WED 27 NOV - SAT 07 DEC AT 7.45PM MATINEES AT 1PM AND 2.30PM

www.adctheatre.com | 01223 300085

Cambridge Matters Remember, remember: Cambridge Fireworks Night at Midsummer Common

Our free fireworks display will be back again this year on Tuesday 5 November, from 7pm on Midsummer Common.

The free event is organised by the council and is one of the city's longest running and best loved traditions. With the event taking place on fireworks night itself, a truly stunning display will mark the occasion. People can also look forward to an array of food trucks serving delicious street food. This year there will be a spectacular new attraction – an incredible outdoor performance by Spark! the mesmerising street theatre show. There will



be two performances - the first at 6pm and the second at 7.20pm.

The display will be brought to Cambridge by Pains Fireworks, a multi award-winning display company in the UK. Established in 1862, they are the oldest fireworks company in the country.

Once more some of the city's leading companies are joining forces to help bring this superb display to the city.

Cambridge's is one of the last remaining free public displays of this scale in the region. In addition to support from the businesses in the community, attendees are welcome to bring along their loose change to make a

contribution to the cost of running the event, helping to keep it free for all. You can also donate online, using the QR code:



 For full details of the event, visit:
 cambridgelive.org.uk/city-events/ fireworks-night Cambridge Fireworks Night is sponsored by: Illumina, Camena Bioscience, Astra Zeneca, University of Cambridge, RBC Brewin Dolphin and Rutherford's Punting Company.



Large numbers of people are anticipated so allow plenty of time for your journey. It is recommended that you arrive early and wherever possible walk, cycle, or use public transport. Additional Park & Ride services will be available for the evening.

Do you need a building regulations application for your outbuilding?

If you are considering your own home improvement project, you may need to consider whether you require Building Regulations approval.

3C Shared Services Building Control is an award-winning partnership providing Local Authority Building Control across Cambridge, South Cambridgeshire and Huntingdonshire which can provide all the building control advice you need.

An 'outbuilding' is a term used to describe a structure ranging from a shed to a summerhouse or garden office or studio or annexe.



When is an outbuilding exempt? You do not always require a building control approval for most 'small, detached buildings'

– as they're referred to in the building regulations – if they fit into either of the following categories:

• Small, detached buildings less than or equal to 15 m²:

This could be constructed anywhere within the boundaries of the site (for example, in the garden of a house) and can be built from any material.

The floor area is less than 15 square metres and there is no sleeping accommodation – for example, no beds in sheds.

Small, detached buildings less than or equal to 30m²

This could be for example a garage, workshop, home office, garden room or an indoor pool.

The floor area is between 15 and 30 square metres, with no sleeping accommodation and the building is at least one metre from the boundary or is made from non-combustible materials.

Non-combustible materials include walls of brick, block, concrete panel, steel frame with metal cladding, and roofs of slate, clay or concrete tiles, or metal cladding. If your outbuilding project doesn't fit either of the above descriptions, for example a liveable accommodation like an annexe, you will require a building regulations application.

If there are electrics in any of the buildings these must comply with Part P (Electrical Safety) in the building regulations. If there is a shower or toilet in the outbuilding, then the plumbing, water supply and any extended drainage will need to be built to meet the standards of Part H (Drainage and Waste Disposal) of the

building regulations. This will require a building regulations application.



- For further advice and to make a Building Regulations application:
- Scsharedservices.org
- **U** 0300 7729622
- buildingcontrol@3csharedservices.org
 You can also visit the LABC Frontdoor
 website for advice on home
 improvements, building regulations and
 working with builders and designers:
 labcfrontdoor.co.uk

Change for good: Cambridge Street Aid

clothing to travel to work

- improving mental and

qualifications and apply for jobs

• allotment fees and garden tools

• white goods and furnishings for

with family/return to local area.

transport costs to reconnect

This year's Cambridge Street Aid

Week runs from 7 to 11 October,

showcasing the crucial work that

support agencies and charities

people on the streets make

chosen as the Mayor's joint

charity for 2024 to 2025.

undertake in Cambridge to help

We are delighted to have been

The Mayor of Cambridge, Cllr

Baiju Thittala said, "I have seen

first-hand how providing the

can help them turn their lives

right support to rough sleepers

Cambridge Street Aid

• a laptop to gain skills,

physical health

a first home

Week 2024

lasting change.

Rough sleeping is often the result of several complex factors and the support needed to leave the streets for good varies from person to person. We work with support agencies and charities in Cambridge to help people who are rough sleeping sustain a life away from the streets.

Cambridge Street Aid is a charitable fund launched by the council in 2016, as a practical way to help people on the streets in the long-term, without giving money directly to them.

People rough sleeping in Cambridge can access a warm bed, have daily meals, take a shower and do laundry – all at no cost.

Transparent approach to giving

The Street Aid model is simple, yet effective – donate as little as £3 either online or at the contactless giving points around the city. Your donation is then





added to several others, making a grant of up to £750. With donations recently passing the £200,000 mark, 100% of the money raised goes directly to the people who need it and our model is now being adopted around the country.

People who are rough sleeping - or who have previously - can apply for a Street Aid grant to pay for something they have identified will help them sustain a life away from the streets. Applicants are referred by one of the support services helping people on the streets, such as Jimmy's or Wintercomfort. The grant is then paid to that organisation, rather than to the individual directly. Our grants have enabled people on the streets to turn a corner by fundina:

Real change, not loose change

"Not being employed for a year, you lose confidence. Security work was perfect to build my confidence because I could pick and choose the shifts and I was in control. For me, doing the course was a massive part of the puzzle. I'm just so thankful for Street Aid being able to fund my course for me, it really got me set back up for life."

Cambridge Street Aid beneficiary



Cllr Baiju Thittala, Mayor of Cambridge in support of Street Aid

around. It is possible to support people on the streets without giving them money directly. Donations to Street Aid are pooled and rough sleepers can apply for a grant to help them move away from a life on the streets for good."

Help make change for good

Donate and support those rough sleeping in Cambridge:

justgiving.com/campaigns/
charity/

cambridgeshirecommunity/csa © Text STREETAID 3 to 70085 to donate £3

Contactless donation points across the city including outside Mandela House, Grand Arcade

shopping centre, the Grafton Shopping Centre, Grafton west car park, Queen Ann car park.



Supporting Ukrainian guests

Over the past two and a half years Cambridge has welcomed almost 600 guests from Ukraine through the Homes for Ukraine scheme.

Residents, community groups, and organisations supporting those seeking safety have been key, and to assist their effort the council developed a 'United with Ukraine' community grant scheme.

Since launching, over £165,000 has been distributed to groups working directly with Ukrainians in the city to fund projects such as the Cambridge Ukrainian School for primary and secondary school students, which has provided over 200

[] There are three tiers of grants that can be applied for

- Tier 1 up to £2,000
- Tier 2 £2,001 to £5,000
- Tier 3 from £5,001 to £30,000 More information on the eligibility for these grants, and other support available for Ukrainians living in Cambridge can be found at: cambridge.gov.uk/Ukraine

beneficiaries with access to English language classes, and provided multiple wellbeing trips.

Celebrating togetherness in the community

In June 2024, Namysto held a Ukrainian food festival event with Arabic themed activities that all members of the public were invited to attend. Namysto are a Cambridge-based Voluntary and Community Sector organisation. One attendee said, "The festival was a true celebration for the whole family! The children made bracelets, painted masks, and enjoyed face painting. The henna painting on their hands was simply magical. Ukrainian food and the Arabic workshop added a special touch.

Thank you so much for this wonderful day!"





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