

FOI Ref

13548

Response Sent

25 Aug 23

(CCC) Management & Cash Receipting system & Card Payment

I am requesting an answer to the following questions relating to the councils Income Management & Cash Receipting system & Card Payment, under the Freedom of Information Act 2000.

- Who currently supplies the authority with this service?
- How much has the council paid in capital for this solution and service?
- How much does the council pay for annual maintenance & hosting services?
- When did this contract commence?
- When does this contract come up for renewal or replacement?
- Please supply the name of the person or persons who are responsible for this activity within the council?
- What are their contact details?

Response

Capita currently supplies the cash receipting system for Cambridge City Council. The Council pays for the maintenance and upgrade of this software. The cost for this was £25,800.00

The Capita contract was initially awarded in 2004.

This was renewed and upgraded in 2022 on an ongoing basis.

The best contact is the Finance Team on Financial.Services@cambridge.gov.uk

Further queries on this matter should be directed to foi@cambridge.gov.uk
