

FOI Ref
13410

Response sent
31 July 23

(CCC) Telecom - Networks

All or some of the information provided previously has expired, I require an update on the questions below.

See my request below:

Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc)

1. Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.

2. Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

3. Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

4. Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP

5. Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN

Contract 2 - Incoming and Outgoing of call services.

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why?

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.

8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.

9. Minutes Landlines Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3 - The organisation's broadband provider.

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11. Broadband Provider- Supplier's name if there is not information available, please can you provide further insight into why?

12. Broadband expiry | Date- please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the expiry dates up into however many suppliers

13. Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.

14. WAN Provider- please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why?

15. WAN Contract expiry Date- please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the expiry dates up into however many suppliers

16. Contract Description: Please can you provide me with a brief description for each contract

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

20. Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

Response

1. Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract. - CINOS

2. Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers. Information found

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on our contracts register here: [Contracts Register \(huntingdonshire.gov.uk\)](https://www.huntingdonshire.gov.uk/contracts-register) filter for CINOS. This contract covers 3 councils including Cambs City Council and includes dates.

3.Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions. Information found on our contracts register here: [Contracts Register \(huntingdonshire.gov.uk\)](https://www.huntingdonshire.gov.uk/contracts-register) filter for CINOS/Maintel/VMB/azzurri/tamar. Some contracts also found on [Contracts register - Search results \(due-north.com\)](https://www.due-north.com/contracts-register) using similar filters.

4.Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP

Supplier Type	No. Lines
Cinos VOIP	2304
Maintel PSTN	120
VMB PSTN	22
Azzurri Virtual Number	3
Tamar Virtual Number	1
Total Lines	2450

5.Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN

Supplier Type	No. Lines
Cinos VOIP	2304
Maintel PSTN	120
VMB PSTN	22
Azzurri Virtual Number	3
Tamar Virtual Number	1
Total Lines	2450

Contract 2 - Incoming and Outgoing of call services.

6.Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why? CINOS

7.Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. Information found on our contracts register here: [Contracts Register \(huntingdonshire.gov.uk\)](https://www.huntingdonshire.gov.uk/contracts-register) filter for CINOS. This contract covers 3 councils including Cambs City Council and includes dates.

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8.Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.

We pay annually for the Cinos contract for City. The annual cost for this year was £82,758.3. Therefore this would be roughly £6,896.53 per month.

9.Minute's Landlines Contract Duration- the number of years the contract is for each provider, please also include any contract extensions. Information found on our contracts register here: [Contracts Register \(huntingdonshire.gov.uk\)](https://www.huntingdonshire.gov.uk/contracts-register) filter for CINOS. This contract covers 3 councils including Cambs City Council and includes dates.

10.Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.
Number of extensions is 782.

Contract 3 - The organisation's broadband provider.

11.Broadband Provider- Supplier's name if there is not information available, please can you provide further insight into why?

MLL Telecom ltd

12.Broadband expiry | Date- please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the expiry dates up into however many suppliers

September 2025

13.Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

The expenditure on this contract can be found here:

<https://www.huntingdonshire.gov.uk/council-democracy/council-open-data-and-information/budget-and-spending/expenditure-over-250/>

Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.

14. WAN Provider- please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why?

MLL Telecom ltd

15.WAN Contract expiry Date- please provide day, month, and year (month and

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year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the expiry dates up into however many suppliers

September 2025

16.Contract Description: Please can you provide me with a brief description for each contract

MPLS, Internet, firewall, Remote access, Wireless and DNS

17.The number of sites: Please state the number of sites the WAN covers. Approx. will do.

42 sites as of July 2023 (some of these are shared datacentres on WAN that City council relies upon but that are owned by other councils/3rd parties)

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

The expenditure on this contract can be found here:

<https://www.huntingdonshire.gov.uk/council-democracy/council-open-data-and-information/budget-and-spending/expenditure-over-250/>

19.For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

Joint procurement managed by Cambridgeshire County Council with partners in Cambridgeshire and Northamptonshire named in tender.

20.Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

Sarah Youthed – Contract Manager Huntingdonshire District council (Lead Authority for 3C ICT shared Partnership including Cambridge City)

Sarah.youthed@huntingdonshire.gov.uk

Further queries on this matter should be directed to foi@cambridge.gov.uk
