

(CCC) Telephones

1. What telephone system does the organisation use?
2. How many users use the telephone system?
3. Is the telephone system cloud based?
4. When will the organisation next review their telephony contracts?
5. Who is the main network provider the organisation uses for its mobile phones?
6. How many employees have a mobile phone supplied by the organisation?
7. What is the date that the organisation will next review its main mobile phone contract?
8. What Video Conferencing Solutions does the organisation use?
9. Does the organisation run webinars or online events?
10. Does the organisation provide "click To chat" functionality on its website?

Response

1. What telephone system does the organisation use? Storm / Microsoft Teams
2. How many users use the telephone system? Storm = 55 Teams = 650
3. Is the telephone system cloud based? Yes
4. When will the organisation next review their telephony contracts?
Storm 31/10/2025, Microsoft Teams is reviewed annually as part of E3 Enterprise Office 365 licence in June
5. Who is the main network provider the organisation uses for its mobile phones?
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6. How many employees have a mobile phone supplied by the organisation? 650
7. What is the date that the organisation will next review its main mobile phone contract? 1/11/24
8. What Video Conferencing Solutions does the organisation use? MS teams
9. Does the organisation run webinars or online events? Yes
10. Does the organisation provide "click To chat" functionality on its website? No

We aim to provide a high-quality service to you and hope that you are satisfied with this response. If you have any further questions, please do not hesitate to contact us.

Further queries on this matter should be directed to foi@cambridge.gov.uk